



General terms and conditions at treatment agreement psychosocial sector



Ibalansz

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General provisions pertaining to the treatment agreement between the therapist of Ibalansz and the client (s).

1. If the client has a new date after the first introductory meeting agreed for a follow-up interview, there is a treatment agreement. This treatment agreement is recorded in writing.
2. The treatment agreement shall be twofold.
 - a. The therapist and the client enter a relationship with each other for a certain period in the relationship between therapist and client.
 - b. The treatment relates to the request for help submitted by the client and treatment goals. These can be adjusted during the process or specified.
3. The agreement can be made in the following ways or by the following circumstances shall be terminated:
 - a. Therapist and client determine in joint consultation that no more sessions are needed.
 - b. Client indicates, orally, in writing or via e-mail that they no longer want to arrange sessions.
 - c. The therapist indicates that he will no longer give sessions, orally, in writing or via e-mail.
 - d. Client repeatedly fails to comply with the general provisions of these treatments. or agreements made during the sessions between the client and the therapist.
 - e. The therapist is of the opinion that in connection with the problems of the client and the the therapist is not competent to guide the client. This is in any case the case if the problem is related to contra-indications.

Example Terms and Conditions treatment agreement psychosocial sector

4. The agreement ends by operation of law if no session are planned for a period of more than three months after the last session, unless explicitly agreed otherwise between therapist and client.
5. After scheduling the intake via the website, the client immediately pays €100, - (half of the costs).
The follow-up process will be paid in full (or if agreed in installments) after which the process will be started. When entering into the agreement, a route and the corresponding amount are agreed. This is included in the treatment agreement. In the event of premature termination of the process by the client, no money will be returned to the client.
6. In addition to the provision number 5 is the minimum time for sessions with two people 75 minutes and up to 90 minutes. The minimum time for a session with a person is 45 minutes and a maximum of 90 minutes.
7. In the case of paragraph 4, a new agreement shall be subject to a new agreement with a different rate.
8. If unable to attend, an agreed session must be cancelled 24 hours / one working day in advance of the session.
9. The therapist keeps a record of notes from the sessions held and other documents, which can be viewed by the client at his request. The file (or part of it) is sent in the same language. This is free of charge. As of 1 January 2020, the file will be kept for a total of 20 years in accordance with the statutory retention period. There is also a right of access for surviving relatives. With regard to the duty of the care provider to provide information, there is a supplement, in other words: the focus will be on "joint" decision-making about the treatment with the patient /client.
10. The therapist adheres to a duty of confidentiality. Data of the client are only with its express approval to third parties (doctors and other therapists) handed over or communicated.
11. If the client, his general practitioner or other practitioner requires a written report from the treatment process with the client, an invoice will be sent to the client for this.
This invoice includes a maximum of one hour of work against the agreement with the client. agreed hourly rate.
12. The therapist is affiliated with the professional association LVPW.
The rules of this professional organization apply to the therapist. The client can report complaints about the therapist to the professional organization SCAG, <http://www.scag.nl>
The therapist is also registered in the HBO Register of Professionals



Example Terms and Conditions treatment agreement psychosocial sector

Complementary Care (RBCZ).

13. Client behaves like a guest; he/she adheres to the rules of the hostess/host (the therapist). There is no smoking and no alcohol drunk during a session. The costs of destruction of property of the therapist by the client will be recovered from the client. Any form of abuse of the therapist by the client will be reported to the police at all times.
14. Ibalansz is not liable for any adverse consequences that have arisen because the client has provided incorrect or incomplete information, or because the client has not provided known and available information for him / her in medical records of doctor / specialist or other practitioner.
15. The client has read the privacy regulations of practice Ibalansz which is stated on the website of practice Ibalansz, and the client agrees with these privacy regulations and with the information about the complaint and disciplinary law.
16. Ibalansz is not liable for damage that has arisen to property of the client by parking on or entering the premises at the Laapersveld 75, 1213VB in Hilversum, nor for other damage caused by Entering the practice, the hall and using the toilet.